A GLOBAL TRADE ASSOCIATION OF INDIAN INFORMATION TECHNOLOGY (IT) AND BUSINESS PROCESS OUTSOURCING (BPO) INDUSTRY RELIES ON AZURE FOR THEIR BUSINESS-CRITICAL APPLICATIONS

Success Story

Industry:
Non-profit Organization (Trade association)

Offering:
Microsoft Azure

CUSTOMER OVERVIEW:
The client is a trade association of Indian Information Technology (IT) and Business Process Outsourcing (BPO) industry. Established in 1988, it is a non-profit organization and is a global trade body with over 2000 members, of which over 250 companies are spread across the China, EU, Japan, US and UK.
IT LANDSCAPE:

Current Workloads:
- Windows Active Directory (AD)
- MS SQL 2012 Database
- LMS Application on SharePoint

KEY BUSINESS CHALLENGES:
- Application workloads were running on single server, making it difficult to afford any downtime or outage.
- Reliability and Scalability were required for business-critical applications.

SOLUTION:
- Implemented LMS application on SharePoint along with back-end and front-end servers.
- Balanced their critical workloads across two servers, both with Applications (back-end & front-end) and MS SQL Database (DB).
BENEFITS:

- High Performance and Reliability of business-critical applications were achieved.
- Attained Scalability for their workloads
- The customer realized Optimization and Cost Reduction with successful implementation of Azure and SharePoint services.

About Progressive Infotech

Trusted IT partner since 1998, Progressive Infotech provides comprehensive suite of transformation and support services. The offerings span across cloud, digital and support operations, delivered through a matured and scalable service delivery model. In every client engagement, Progressive ensures clients realize higher ROI, stretch the intrinsic value of existing IT investments and are better prepared for emergent market changes.

Progressive Infotech is consistently featured as a “mature vendor for IT Outsourcing” in the Gartner hype cycle report for ICT in India for last few years.

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