DESIGNED A SOLUTION WITH SECURED & ROBUST SHAREPOINT PLATFORM FOR LEADING PHARMACEUTICAL COMPANY

SUCCESS STORY

ENGAGEMENT:
More than a year

INDUSTRY:
Healthcare & Pharma

OFFERING:
Enterprise SharePoint Portal

BACKGROUND
Our client is a leading company in the field of Infusion Therapy and Clinical Nutrition. In addition to this, it is active in the field of transfusion technology, supplying blood-processing systems including blood bags and filters. It has strength of 21,000 employees worldwide and a global network of around 55 sales organizations and more than 55 production sites.
These were the following challenges being faced by the employees:

- **Self Service:** The employees were not able to view their personnel details, salary slips, daily attendance and leave status.
- **Requisition of Human Resource:** There was no centralized system to send request to the HR for a resource to fill the vacant position in the organization.
- **Budget Control:** There was no provision to check for up to date information on the budgets of different quarters of any financial year by department / entity.
- **Management reports:** No reports were present to provide a complete information and snapshot on the budgets, existing employees, attendance sheets etc.
- **Visibility:** Lack of visibility to the business users as information was not kept in a single centralized system.
- **Maintainability:** It was difficult maintaining scattered and unstructured data.
- **Accountability and Responsibility:** Because there was neither visibility nor tracking, it was a tedious task to catch and measure the responsibility and accountability of any users on the time lag hence impacting the employee satisfaction.
- **Administrative Control:** Due to lack of communication in the relevant information from one department to another or one user to another there is a lack of administrative control.

To overcome client’s challenge Progressive designed a solution with a secured & robust SharePoint platform. Progressive deployed a dedicated SharePoint team consisting of analyst, solution architects, developers and QA experts who analyzed business and technical requirements, designed the application and crafted the solution, meeting all of the client’s needs.

- Leveraged security groups to provide protection for the new portal containing the client’s intellectual property. Self-service ensures that correct information should be saved in central system filled and validated by right person without any delay. Employee can check his attendance, leave status and get benefit from other services.
- Better service for employees, line managers, HR, and finance by increasing access to personalized information.
- Provides up-to-date central database to save Employee, HR and Budget.
- Created comprehensive dashboard reporting, customized for management and tracking of goals and accomplishments.
• Streamlined workflows toward intuitive employments, alerts, tracking, updates and approvals and rejections.
• Integrated (bi-directional) with SAP to form a unified solution.
• Requisition of manpower is realized on the spot and filled with in time causing increase in productivity.
• Increased visibility within organization.

BENEFITS

With thorough analysis and expert implementation, Progressive delivered the project in Sixteen weeks, allowing the client to capitalize on:

• Increased team efficiency and communication with new collaboration tools and centralized data storage that allow for easy information.
• Dramatically reduced maintenance and administration costs for the intranet platform by reducing the number of systems.
• Consistent “look and feel” that speeds up user adoption.
• Adaptable and flexible organizational processes.
• Content repository of the organization can be shared with relevant and restricted access based on the employee role/group.
• Flexible portal structure that can be extended easily.
• Comprehensive dashboards that provide real-time view of metrics and analytics.
• Streamlined Employee process (Leave, Attendance, Salary, Med claim, Personal Details, etc.).
• Streamlined HR process (on boarding /transfers, PMS, Exit, Training, etc.).
• And Happy employees!!!

ABOUT PROGRESSIVE INFOTECH

Trusted IT partner since 1998, Progressive Infotech provides comprehensive suite of transformation and support services. The offerings span across cloud, digital and support operations, delivered through a matured and scalable service delivery model. In every client engagement, Progressive ensures clients realize higher ROI, stretch the intrinsic value of existing IT investments and are better prepared for emergent market changes.

Progressive Infotech is consistently featured as a “mature vendor for IT Outsourcing” in the Gartner hype cycle report for ICT in India for last few years.

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