The customer is the world’s largest manufacturer of two-wheelers, based in India. The company is engaged in the manufacturing and selling of motorized two-wheelers, spare parts, and related services. The company manufactures its two-wheelers across three manufacturing facilities, two of which are located in Gurgaon and Dharuhera, Haryana. The third manufacturing plant is located in Haridwar, Uttarakhand.
EXISTING IT LANDSCAPE

- Server: Windows Server, Apache
- AD Integration for managing access to company’s "Login" details
- Database: My SQL
- PHP Version: 5.3

CHALLENGES

- Self Service: Dealers’ employees were not able to view their surveys.
- Requisition of Human Resource: There was no centralized system to fetch details of each dealer’s survey.
- Management reports: No reports were present to provide a complete information and snapshot on dealers’ survey.
- Visibility: Lack of visibility into the business users as information was not kept in a single centralized system.
- Maintainability: The maintenance of scattered and unstructured data was difficult.

SOLUTION

- To overcome client’s challenge, Progressive designed an application using secure and robust Drupal 7 platform.
- Progressive deployed a dedicated Drupal team of analysts, solution architects, developers and QA experts who analyzed business and technical requirements, designed the application and crafted the solution, tailored to all the client’s needs.
- Leveraged security groups to provide protection for the new portal containing client’s confidential data.
- Self-service ensures that correct information should be filled, saved in a central system and validated by the right person without any delay. The dealer’s survey form is filled up and submitted online. Alternatively, the form could be filled up through "export to excel" and "import from excel" options.

FEATURES

- Dashboard: On the dashboard section, the survey report can be displayed zone wise, area office, department, year, month and dealer wise. The survey report displayed on the page can be downloaded into excel format.
BENEFITS

With thorough analysis and expert implementation, Progressive delivered the project within Sixteen weeks, allowing the client to capitalize on:

- Increased team efficiency and communication with new collaboration tools and centralized data storage that allow easy information exchange.
- Dramatically reduced maintenance and administration costs for the intranet platform by reducing the number of systems.
- Consistent “look and feel” that speeds up dealer adoption.
- Adaptable and flexible organizational processes.
- Relevant and restricted access to content repository of the organization based on the employee role/group.
- Flexible portal structure that can be extended easily.

ABOUT PROGRESSIVE INFOTECH

Trusted IT partner since 1998, Progressive Infotech provides comprehensive suite of transformation and support services. The offerings span across cloud, digital and support operations, delivered through a matured and scalable service delivery model. In every client engagement, Progressive ensures clients realize higher ROI, stretch the intrinsic value of existing IT investments and are better prepared for emergent market changes.

Progressive Infotech is consistently featured as a “mature vendor for IT Outsourcing” in the Gartner hype cycle report for ICT in India for last few years.

Experience the outcomes at www.progressive.in
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